

# SOLO VOICE MAIL

Advanced  
Solutions For  
Voice Messaging

**Solo VoiceMail** serves small to medium-sized organizations with the most affordable, feature-packed voicemail solution available today. Using proven telephone integrations and advanced technologies, Solo VoiceMail is the answer for companies looking for dependable, easy-to-use voicemail with a scalable future. With its powerful call handling and messaging capabilities, Solo VoiceMail improves a company's ability to stay in touch with its customers 24 hours-a-day.

## At a Glance...

- Advanced Voice Mail and Auto Attendant
- Ports: 4 up to 16
- Storage: 1500 hours on 20GB hard drive
- Boxes: up to 1000
- PBX Integration: Extensive Analog, Serial, & Digital Integration Options
- Included: 5 Unified Messaging seats with TTS BASIC (Text-to-Speech Email Reader)
- Optional: CallegraVOICE Voice Recognition Auto Attendant
- Upgradeable: to 96 ports of Callegra Unified Messaging

## Key Benefits

- User-oriented Design
- Proven Telephone System Integrations
- Expandable and Enabled For Voice Recognition
- Packed With Value-added Advanced Features

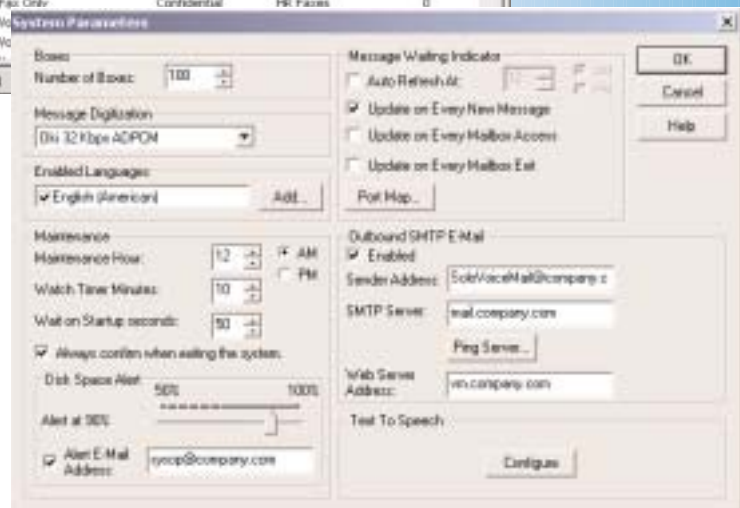
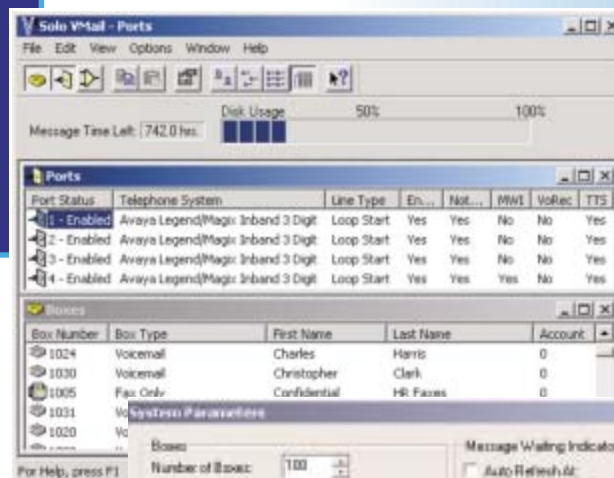
## User-oriented Design

Unlike other stripped down, "disposable" voicemail systems, Solo VoiceMail is a full-featured voicemail solution that combines a familiar Microsoft Windows® interface with integrated online help and complete documentation on CD-ROM to make day-to-day administration straightforward and easy. Voice mailbox users follow voice tutorials that easily guide them through the set-up of personalized names and greetings on their own mailbox. Users experience consistent system menus and commands that make even advanced features simple to use. Telephone User Guides are also available online and can be ordered in hardcopy.

## Proven Telephone System Integrations

Solo VoiceMail takes advantage of more than five generations of Callware voice messaging technology. Callware's extensive integration library of over 100 telephone systems represents many years of successful product installations worldwide. By leveraging the superb integration flexibility designed into the product, Solo VoiceMail can be implemented with most telephone systems by using analog (in-band) packet technology, standards based serial connections (SMDI), proprietary serial integrations, or proprietary digital set emulations.

*Intuitive graphical interfaces  
ensure fast and easy system setup  
and administration.*



# SOLO VOICE MAIL

## Key Features

- 4 to 16 port Solution
- Advanced Auto Attendant with Optional CallegraVOICE (Voice Recognition)
- Includes 5 Callegra Client Licenses CallegraWEB CallegraDESK for Microsoft Outlook
- Software Upgradeable to Callegra Unified Messaging
- Includes 1 Session of TTS BASIC
- Email Notification of Voice Mail into Microsoft Exchange, Lotus Notes, Novell GroupWise and others
- Email Notification can include voice messages attached as WAV files
- SMS Notification of new messages for alpha-pagers and cell phones providing Caller ID & message date & time.
- Supported on Microsoft Windows 2000
- Automated Fax Transfer
- One-touch Record-a-Call\*
- Holiday Greetings
- New User Voice Mailbox Set-up Tutorials
- Internal & External Transfers\*
- Extensive Phone System Integrations
- Dialogic & Brooktrout Voice Board Support
- Caller ID Support\*
- Distribution Lists
- Call Screening
- Diagnostic Tracing
- Nightly System Maintenance and Optimization
- Voice Mailbox Alias Table
- Multiple Notification Plans
- Personal Operator Box
- Speed Dial
- Call Back Sender
- Multiple Box Types
- Scheduled Personal Greetings
- Deleted Message Recovery
- Personal Caller Options

## Expandable and Enabled For Voice Recognition

Solo VoiceMail leverages industry-standard hardware to create an economical communication platform powered by unsurpassed scalability. Available in four port increments from 4 to 16 ports, Solo VoiceMail storage is limited only by hard disk space and can support up to 1000 users. Because of its scalability, Solo VoiceMail remains a valuable asset to any organization interested in removing the limitations of non-scalable systems. Additionally, the optional CallegraVOICE (voice recognition engine) brings state-of-the-art voice-activated call routing to the Solo VoiceMail auto attendant—callers simply speak the persons name or department they need and are transferred immediately.



*Included Callegra Client licenses provide visual access through Microsoft Outlook® for five Solo VoiceMail users.*

## Packed With Value-added Advanced Features

The connectivity engine that powers the unified messaging capabilities of Solo VoiceMail is a derivative of Callware's larger, corporate enterprise solution, Callegra. Solo VoiceMail includes five free Callegra clients providing five users with the visual advantages of message integration using CallegraWEB and/or CallegraDESK for Microsoft Outlook®. Additionally, one session of TTS BASIC (text-to-speech email reader) is also included at no charge! When a business is ready to take advantage of Callegra's fully integrated messaging capabilities, it can preserve its investment in Solo VoiceMail by simply purchasing a software upgrade to Callware's flagship unified messaging product, Callegra.

\*Some features/functionality are telephone system dependent

*Callware solutions are distributed through a worldwide network of trained resellers that provide local expertise for small and medium-sized businesses. Since its inception in 1994, Callware has received numerous awards for its leadership in serving customers both domestically and abroad. Contact Callware in Sandy, Utah, at 800.888.4226 or for more information see [www.callware.com](http://www.callware.com).*

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Solo VoiceMail data sheet sku: LN-95070-100

